## MINISTRY OF EDUCATION AND SCIENCE OF UKRAINE NATIONAL AVIATION UNIVERSITY

Faculty of Transport, Management and Logistics Air Transportation Management Department

#### AGREED

Dean of the Faculty of Transport, Management and Logistics

T. Mostenska 2022 «LG» 01





Quality Management System

# PROGRAM

Organizational and technological Training

Educational and Professional Programs:

«Organization of transportation and management on transport (air)»

Field of study:27 «Transport»Speciality:275 «Air Transport Technologies»Specialization:275.04 «Air Transport Technologies»

| Training<br>Form | course | Semester | Total (hours/credits<br>ECTS) | Self-Study | Semester Grade     |
|------------------|--------|----------|-------------------------------|------------|--------------------|
| Full-tim         | 2      | 4        | 90/3,0                        | 90         | Graded Test 4 сем. |
| External         | 3      | 5        | 90/3,0                        | 90 •       | Graded Test 5 сем. |

Indexes: CB -7-275.04-1/21-2.2.2.1, ECB -7-275.04-1/21-2.2.2.1 CB -7-275.04-1/21-2.2.2.13, ECB -7-275.04-1/21-2.2.2.13

#### QMS NAU PP 19.01-01-2022

#### Kyiv

|  | Quality Management System.<br>PROGRAM     | Document<br>Code | QMS NAU<br>PP 19.01-01-2022 |  |
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Program Organizational and technological Training is developed on the basis of Extended curriculum  $\mathbb{N}_{\mathbb{O}}$  CB- 7-275.04-1/21,  $\mathbb{N}_{\mathbb{O}}$  CB - 7-275-13/21 approved 29.03.2021 p.  $\mathbb{N}_{\mathbb{O}}$  ECB- 7-275.04-1/21,  $\mathbb{N}_{\mathbb{O}}$  ECB- 7-275-1 3/21, approved 16.06.2021 p. for Speciality 275 «Air Transport Technologies», c Specialization 275.04 «Air Transport Technologies», of Educational and Professional Program «Organization of transportation and management on transport (air)»

Developed by: Associate professor of Air Transportation Management Department N. MIEDVIEDIEVA Associate professor of Air Transportation Management Department S. LYTVYNENKO Guarantor of the Educational and Professional Program V. IVANNIKOVA

Program of the practice was discussed and approved by the Air Transportation Management Department, Minutes № 1 of «25» January 2022 p.

Head of Department of Air Transportation Management Department

D. SHEVCHUK

AGREED Vice Rector on International Collaboration and Education Iryna ZARUBINSKA Iner 2022

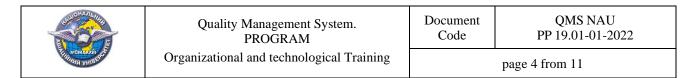
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#### 1. DETAILS OF THE SPECIALTY AND EDUCATIONAL PROGRAM

Training of students in specialty 275 "Transport Technologies (Air Transportation)" is a training of specialists in passenger and freight transportation on all types of transport.

When managing a transport process, a higher education beneficiary (hereinafter - HEB) substantiates and decides in typical situations, using modern information technologies for this, achievement of science in the transport industry and methods and forms of management activity; It leads a constant search for new opportunities, attracts and uses to solve the tasks of resources from a variety of sources, seeking to increase the efficiency of transportation. Bachelor from transport technologies is an independent profession with its own professional-specific instrument and skills.

In a specialty 275 «Air Transport Technologies», Specialization 275.04 "Air Transport Technologies" of the educational degree "Bachelor" is prepared by HEB for the educational-professional program" Organization of transportation and management in transport (air).

The purpose of the educational and professional program (hereinafter - EPP) Organization of transportation and management in transport (air) is the training of highly skilled specialists in the field of aviation transport technologies that can solve complex specialized tasks for managing technical and commercial operation of air transport systems, solve comprehensive transport problems using theories and methods of modern science, taking into account the complexity and uncertainty of the conditions of operation of aviation transport systems. Future specialists acquire fundamental knowledge, with regard to all aspects of the transportation process to solve practical problems in the field of aviation transport, in the organization of safe transportation of passengers and cargoes at all levels of management.

EPP «Organization of transportation and management in transport (air)» This corresponds to the mission of the NAU, which emphasizes about the contribution of the NAU for the development of society at the national and international levels by generating such as new knowledge and innovative ideas, based on integration and internationalization of education, research and practice, and providing high-quality educational and research services to citizens of Ukraine and foreigners in the training of aviation-space specialists.

The EPP has no analogues among the HEB Ukraine, regarding the sectoral context of the operation of the aviation sector in the field of air transportation organization.

#### 2. INFORMATION ABOUT THE BASICS OF PRACTICE

Organizational and technological practices are the State Aviation Service, airlines, airports, air transportation agencies, tourist firms, transport and expedition companies, handling companies, other enterprises and organizations of all forms of ownership, which carry out aviation or multimodal transportation, as well as the Department of Aircraft Transportation.

Objects of organizational and technological practice are services (departments) of passenger and freight transportation, sale and booking of transportation, aircraft schedule, commercial work, mutual settlements, tariffs, services (departments) of aviation in the national economy, special transport, department of organization of aviation transportation etc.

EPP's higher education acquisitions "Organization of transportation and management (air)" is recommended to take practice in airlines, airports, airborne agencies, aircraft manufacturers and other airline enterprises.

With the bases of practice, which meet the requirements of the program, the university in advance concludes agreements on its conduct. The HEB also has the right to independently, with the permission of the Department of Aviation Transportation, to find a place for practicing.

Distribution of Heb by bases and objects of practice and the appointment of its leaders is carried out by the Department of Aviation Transportation and is issued by all types of practice by the order of



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the rector of the University, submitted by the Department of Faculty not later than one month before the practice of practice.

## **3. GOAL PRACTICES**

As a result of the organization of organizational and technological practice, higher education benefits should **know**:

- rules and international standards of aviation passenger transportation;
- Methods of development of technology of aviation passenger transportation;
- Principles of organization of customs business in Ukraine;
- The main international conventions and agreements joined, or intends to join Ukraine;
- Basic concepts and approaches of logistics transactions;

As a result of the passage of organizational and technological practice, higher education benefits should **be able to**:

- implement techniques for developing technological schemes for maintenance of passengers on air transport;
- apply theoretical luggage of knowledge and practical skills for the study of customs regimes applicable to goods and vehicles that are moved through the customs border of Ukraine;
- mastering theoretical knowledge and receipt of practical skills to collect responsibilities and customs duties to carry out practical skills in the implementation of the technological process of passenger and freight transport;
- make independent decisions during specific work in real production conditions;
- be able to work in a team;
- Collect statistical materials for writing a report from organizational and technological practical and individual tasks.

#### 4. PURPOSE OF PRACTICE

The purpose of organizational and technological practice is to consolidate theoretical knowledge of the Heb from the organization and management loading and unloading works and warehouse operations in transport, interaction of modes of transport, transportation of passengers and luggage, operational management of traffic flows, transport activity safety, international transportation.

The results of organizational and technological practice are the acquisition of HEB common and professional competencies, skills and ability apply modern information and communication technologies to solve tasks for organizing transportation and transport technologies; to explore transport processes, experiment, analyze and evaluate the parameters of transport systems and technologies; manage traffic flows, evaluate and ensure the safety of transport activities, organize international transportation, organizing interaction of modes of transport, to know the organization and management of loading and unloading work and warehouse operations on transport.

#### **5. GENERAL COMPETENCE**

As a result of the completed of organizational and technological practice, higher education has to acquire such general **competencies:** 

- the ability to realize its rights and responsibilities as a member of society, aware of the values of civil (free democratic) society and the need for its sustainable development, rule of law, human rights and freedoms and citizen in Ukraine.

- Skills for using information and communication technologies.
- the ability to generate new ideas (creativity).



- The ability to work autonomously and in a team.

- knowledge and understanding of the subject area and understanding of professional activity.

#### 6. PROFESSIONAL COMPETENCE

As a result of the study of academic discipline, higher education is to acquire such **professional** competencies:

- ability of organization and management of loading and unloading works and warehouse operations on transport.

- ability to organize interaction of modes of transport.

- ability to organize and manage the transportation of passengers and luggage (by types of transport).

- ability to operate traffic management transport streams.

- ability to evaluate and ensure the safety of transport activities.

- ability to organize international transportation.

### 7. ORGANIZATION OF PRACTICE

The admission to organizational and technological practices receive those beneficial benefits that do not have academic debt.

The organizational and technological practice by higher education beneficiary of the educational degree "Bachelor" for specialty 275 «Air Transport Technologies», Specialization 275.04 "Air Transport Technologies" of educational-professional program" Organization of transportation and management in transport (air) is held within two weeks.

The organizational and methodical leadership of the practice of HEB is carried out by teachers of the department as well as specialists from enterprises, organizations and institutions that are the basis of practice.

In the process of preparing for practice, HEB should familiarize themselves with the program and tasks of practice, procedure for the practice, reporting requirements.

Teachers who manage practice are conducted with HEB instructions and consultations, in which they provide clarification on all issues of practice and monitor the work of higher education for higher education during this period.

A prerequisite for starting practice is the presence of an order of the rector "On the organization of organizational and technological practice".

During the practice of practice HEB adheres to and carry out all requirements operating in the enterprise, rules of internal labor regulations.

HEB that has failed to comply with organizational and technological practices and received a negative job response is unsatisfactory assessment when protecting the report is sent to practice re-or deducted from university.

In case of violation of the HEB labor discipline and the rules of internal regulations on the submission of the head of the unit and the leader of practice from the practice base

It can be detached from the practice of being reported Dean of the Faculty of Transport, Management and Logistics and the head of the Air Transportation Management Department. On their proposal, the rector can consider the question of deductions of Heb from an educational institution.

Practitioners must manifest the initiative in the study of professional issues, collecting the necessary materials that can be used to write coursework, articles and abstracts of reports.

HEB Duties, Practice Manager from the University and the Practice Base are highlighted in Section 4 Regulations on the organization of practices of higher education of the National Aviation University QMS NAU P. 03.01(20)-02-2021.

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Operational control is carried out by the head of practice from the enterprise, periodically - the head of the practice from the university.

For violations established on the basis of the practice of internal regulations, labor protection, fire safety and production sanitation of higher education, administrative liability.

In the case of absence on practice for a valid reason, the HEB is obliged to warn about the practices of the university and the practice of practice.

#### 8. THEMATIC PLAN OF PASSING PRACTICES

Themes dealing with practice:

- market research methods aviation traffic.
- methodology of research of air transport systems.
- experience of other countries to evaluate the effectiveness of automation of production processes of air prizes.
- airlines as a functional system air
- passenger airport complexes.
- information provision of aviation traffic.
- air traffic flow management.
- organization and technology of passenger service.
- organization and methodology of mutual calculations of transport process participants.

The content of organizational and technological practice is determined by its purpose, tasks and specifies the individual task of the practice manager. It also depends on the specifics of the work bases.

HEB, arriving at the Practice Base, must first familiarize themselves with the enterprise as a whole, its activities, provisions in the market of transport services, structure of management and management of processes of transportation of passengers, mail, cargoes. For this purpose, a guide lecture can be read from the practice lecture, a tour of the main structural subdivisions provided by the materials of an advertising and informational nature.

When passing practices in the structural subdivisions of the practice bases (in departments or services related to the organization or service of the Transport Process), it is recommended to students first familiarize themselves with the provisions of the structural subdivision, its tasks, personnel job descriptions, indicators of the evaluation of the operation of the unit, etc.

Next, the HEB should receive practical skills in the organization and management of loading and unloading work and warehouse operations on transport, organization of interaction between types of transport, organization and management of passengers and luggage (by means of transport), operative management of motion transport flows, evaluated and ensuring transportation of transport activities, organization of international transportation. At the same time, the HEB must familiarize themselves with the regulatory documentation, instructions on the organization of individual technological processes, the rules of registration of transport documents.

the results obtained by the HEB during individual tasks may be subsequently used when performing coursework, abstracts, other purposes. The head of practice from the university at its results shall submit the head of the department with a written report with remarks and proposals for improving the organization and conducting of students' practice.

Practice report is checked and approved by its leaders from bases of practice and university, complemented by the characteristic from the practice base and returns to the HEB to prepare for protection.

The results of practices are discussed at the meeting of the Air Transportation Management Department.



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### 9. RESULTS OF PRACTICE

As a result of practice, a higher education beneficiary must achieve such **learning results**:

- take responsibility for themselves, to show public consciousness, social activity and participation in the life of civil society, to think analytically, critically understand the world.

- apply, use modern information and communication technologies to solve practical tasks for the organization of transportation and transport technologies.

- generate new ideas (creativity).

- the ability to work autonomously and in a team.

- understanding of the subject area and understanding of professional activity.

- explore transport processes, experiment, analyze and evaluate the parameters of transport systems and technologies.

- to evaluate and ensure the safety of transport activities.

- organize international transportation.

- organize interaction of modes of transport.

- to know the organization and management of loading and unloading works and warehouse transactions.

- analyze the possibilities of application of various options for interaction of modes of transport.

## **10. INFORMATION SOURCES**

1. Picone M., Busanelli S., Amoretti M., Zanichelli F., Gianluigi F. Advanced Technologies for Intelligent Transportation Systems. Intelligent Systems Reference Library, 2015. 238 p.

2. John J. Coyle, C. John Langley, Robert A. Novack, Brian Gibson. Supply Chain Management. A Logistics Perspective. Cengage Learning; 010 edition, 2016. 672 p.

3. Anna Gustafson. Automation of Load Haul Dump Machines Comparative performance analysis and maintenance modeling. Universitet stryckeriet, Luleå, 2013. 130 p.

4. Francis T., Hurdle D. Road Passenger Transport Management: Planning and Coordinating Passenger Transport Operations 1st Edition. Kogan Page, 2020. 352 p.

5. Joyce A. Curtis, Joseph S. Dailey, Daniel D'Angelo and more Steven D. DeWitt, Michael J. Graf. Transportation Risk Management: International Practices for Program Development and Project Delivery. International Technology Scanning Program, 2012. 84 c.

6. Safety Procedures and Guidelines Manual. Human Resources Division Safety and Health Services Office, 2022. 266 p.

#### 11. RATING SYSTEM OF KNOWLEDGE AND SKILLS ASSESSMENT.

Report on organizational and technological practice is checked and evaluated head of Practice from University According to the provision on the rating system of assessing knowledge and practical skills acquired by higher education, during the passage of economic practice.

During the protection of the HEB report, it is necessary to describe personally performed work, show knowledge of theory and practice of organizing work on the basis of practice.

Assessment of certain kinds of tasks of organizational and technological practice is carried out in points in accordance with Table. 1.

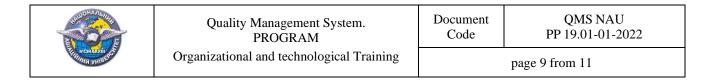


Table 1

#### Assessment of certain kinds of tasks of organizational and technological practice

| N <u>∘</u> | Types of work module   | Max.<br>Number scores |
|------------|--|-----------------------|
| n/o<br>1   | Familiarity with program practices, assembling and agreed with Head  |                       |
|            | plan-graphics and an individual task.  | 10                    |
| 2          | Passing instructions on labor protection. Acquaintance with the struc-<br>ture, and the main transport units of the Practice Base  | 10                    |
| 3          | Preparation, registration, and submission report to the department with-<br>in a set time  | 10                    |
| 4          | <ul> <li>Protection of the report in which should be presented:</li> <li>structure of the enterprise, and its main transport divisions</li> <li>analysis of the production and economic activity of the enterprise and transport work.</li> <li>analysis of the network of airspaces and park aircraft.</li> <li>collection of statistical data for the diploma project.</li> <li>implementation of the individual task of the manager.<br/>approbation of project proposals.</li> </ul> | 70                    |
|            | Total  | 100                   |

To admit to protect the student practice, a student has not less than 42 points

The evaluation of the results of the implementation and protection of the report from organizational and technological practice is carried out by the commission headed by the head of the department. The commission includes practitioners from the university as well as teachers of the department that taught disciplines under the practice program.

The type of educational work is credited to the HEB, if he received a positive estimate for a national scale.

In the event of an unsatisfactory assessment for the implementation and protection of the practice report on its re-assembly, it is solved in the established manner.

Referring a positive scoring for a purpose to raise it is not allowed.

The final semester rating assessment from practice is equal to the amount of estimates for all types of work, provided by the Practice Program, and the Practice Report Protection, and recalculated scores on a national scale and a scale ECTS.

The final modular rating obtained by the student based on the results of the course defense and defense in points, on the national scale and ECTS scale is entered in the module control, as well as in the study card, individual student curriculum and Diploma Supplement, for example, as follows: 92 / *Excellent / A, 87 / Good / B, 79 / Good / C, 68 / Sat./D, 65 / Sat./E, etc.*.

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# АРКУШ ПОШИРЕННЯ ДОКУМЕНТА

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# АРКУШ РЕЄСТРАЦІЇ РЕВІЗІЇ

| №<br>пор. | Прізвище, ім'я, по батькові | Дата ревізії | Підпис | Висновок щодо<br>адекватності |
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### АРКУШ ОБЛІКУ ЗМІН

| №<br>зміни<br>Змін | № листа (сторінки) |            |        | Підпис особи,     | Дата                | Дата              |                     |
|--------------------|--------------------|------------|--------|-------------------|---------------------|-------------------|---------------------|
|                    | Зміненого          | Заміненого | Нового | Анульо-<br>ваного | яка<br>внесла зміну | внесення<br>зміни | введен-<br>ня зміни |
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## УЗГОДЖЕННЯ ЗМІН

|           | Підпис | Ініціали, прізвище | Посада | Дата |
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| Узгоджено |        |                    |        |      |